

**Leighton, Adele**

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**From:** Smith, Kim on behalf of PUC  
**Sent:** Monday, August 11, 2008 9:23 AM  
**To:** Leighton, Adele; Howland, Debra; Raymond, Margaret; Noonan, Amanda; Naylor, Mark  
**Subject:** FW: Birch Hill water meeting

I have attached an internet e-mail from our PUC account for Docket No. DW 08-052, Pittsfield Aqueduct Company.

--Kim

-----Original Message-----

**From:** Glennie, Jacqueline [mailto:jglennie@tmhf.org]  
**Sent:** Friday, August 08, 2008 10:34 AM  
**To:** PUC  
**Subject:** Birch Hill water meeting



I am writing about the meeting held at Kennett High School last night regarding the increase in water rates. I was fortunate to be able to attend the meeting on such short notice, many of my neighbors were not able to go. We found out the night before. We found out by e mail-we did not see the notice buried in the Conway Daily Sun. Many people found out when they got home that evening by a phone message sent out by Pennichuck that afternoon of the meeting-and this was only done after several people phoned Pennichuck to complain about the short notice. Another meeting was announced in Alton at the end of August- but I strongly feel, as do others that we need another meeting in North Conway and it would be better during September. Many of my neighbors were on vacation and could not attend this meeting, as will be the case later in August for others including myself. After September 1<sup>st</sup>. more people would be available, especially those with school ages children. There are many young families in Birch Hill and they could not attend last night as one could tell by looking around at the audience. These families will be hardest hit by the increase. It is only fair that another meeting be held in North Conway and with more than one day notice. The proposed water increase will be a hardship for many of these families, there is talk of people thinking about moving from Birch Hill if the proposed increases go through. People looking for new homes to buy are being told to stay away from Birch Hill. Our home values are being affected. We are thankful for the increase in water quality and realize rates need to go up, but not by the percentages being proposed. Thank you in advance for your consideration.